



ANNUAL REPORT

2017

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31,000 HOMELESS PEOPLE, WE CAN SOLVE IT

José spent **seventeen years** without a home, yes, seventeen. During that time, José lived in shelters, shelter homes, pensions, flat sharing and on the rough street. Since 2014 his life has changed “250 per cent” in his own words. José participates in our Hábitat (Housing First) program and he lives in a flat with his partner Esperanza and their dog Brava.



This flat has provided me with stability and community. For me, having a home means everything. I always have food, I eat hot meals and whatever I need to eat to be healthy and even sometimes, a treat. It has also helped me with my disease, living with others, here I can follow the rules my medication requires, my behaviour and with all the elements of life. And the thing is that I believe that, with a home, a lot of people living on the street could stay afloat.



31,000 HOMELESS PEOPLE, WE CAN SOLVE IT



Homelessness is not a personal choice and it is not just the path of bad individual decisions.

Homelessness is not a personal choice and it is not just the path of bad individual decisions. Beyond the specific conditions of each person, this phenomenon, present in all advanced societies, makes reference to structural factors (social, economic and political) determining the circumstances making someone to end up living on the street. The difficulties to access housing, the current labour market, unequal access to the health system and the absence of helping relations our world shows are of greater weight for someone to permanently live on the street than any individual decision.

We must offer an urgent, efficient and effective response. We cannot allow to live in a society violating the right to a house, to health and to security of a part of its citizens. We know that finishing with homelessness is possible. Yes to a home. **Hogar, sí.**

HOMELESSNESS, OUR CAUSE

There are **31,000 personas** people in Spain suffering homelessness. **31,000 people** who, on the contrary to what many may think, have not chosen to live on the street. **31,000 people** who face a social phenomenon mainly characterized by the violation of human rights.



Finland reduces the rate of homeless people

A decent and adequate house is a constitutional right and, therefore, it is the task and the responsibility of the State to guarantee it. Our country cannot turn its back to a growing problem in Europe. The only European country where the rate of homeless people diminishes is Finland. The country has a rate which is anecdotal as it is firmly committed to develop policies providing access to housing and to systematically implement the *Housing First* methodology.



The mortality rate of homeless people is 3 times higher

The problem of homelessness is mainly a problem of housing Access. People suffering from it tend to accumulate major problems of access to the healthcare system and to the employment services. The mortality rate among homeless people is three times higher than the one of the rest of the population. **The healthcare system is conceived for people with a house were to recover and take care of themselves.** When you live on the street it is very difficult to follow treatments and medical care.

HOMELESSNESS, OUR CAUSE



Every

6

days one
homeless dies

People living on the street are very vulnerable before hatred crimes. The situation of homelessness involves the **absence of a secure space which is provided by a decent house**. If we want to have no one living on the street, the solutions must be oriented to eradicating the problem and not only to managing it. Thus, the main risk of suffering an aporophobia crime would be eliminated. The housing crisis Spain is living has victims: every six days one person living on the street dies. As a society, we are compelled to offer a rapid, efficient and effective response to this problem.



When we close the door of a house, we enter in a safe space. Rusha lives on the street, she lives with fear and insecurity, and she longs for a house where to gain control of her life.

HOME, YES. KEY RESULTS.

KEY RESULTS

We are a national, social initiative, non-profit, independent and plural entity created in 1998. We are powered by the conviction of knowing that it is possible to finish with homelessness.

96% keep their houses in the Hábitat program

- The program *Hábitat*, based on the *Housing First*, model is already present in Alicante, Arona, Avilés, Barcelona, Cordoba, Coslada, Gipuzkoa, Móstoles, Santa Cruz de Tenerife, Seville, Valencia and Zaragoza. 96% of the people participating in this program keep their house after two years in the program.

78% meet their objectives in Espacio Salud

- *Espacio Salud* had room for 52 people in the centres of Madrid and Murcia. In 2018 the space will also open in Cordoba, with room for 70 people. In this initiative, the homeless live in a space providing care after an illness or a surgical intervention, they undergo follow-ups and medical treatment or they can face in a decent way their end-of-life process. In 2017, 78% of the people leaving the program have fulfilled their objectives, which entails improvements in the health and social aspects.

31 youngsters are no longer homeless

- Preventing homelessness among the young between 18 and 25 is one of our aims. We must add to the houses of Madrid, Malaga and Valencia a new one for young homeless girls.

8,000 rough sleepers in Spain

- In December we went to the Senate with activist Richard Gere and our godmother Alejandra Silva, to ask for solutions for the 8,000 people living on the street every day in Spain.

HOME, YES. KEY RESULTS.

KEY RESULTS



- RAIS, through Milhistorias S.L. (a company working for insertion) favours labour integration of groups of people under exclusion in the sectors of cleaning services and hotel industry. Through their label Comidissimo, they offer catering services for corporate events or congresses and food services for communities. Comidissimo is a social purchase with a social impact.

167 people get an employment

- 37% of the people with an employability itinerary managed to get a job during 2017.

252 people enjoy a residential improvement

- 252 people have improved their residential situation (ETHOS classification)*.

* It refers to the Ethos European classification categories cataloguing the homelessness and social exclusion situations. This includes as homeless people not only to those sleeping in the open sky (category 1) but also those who do not have a house of their own and sleep in shelters (category 2).



Pepe is 61 and his stay in *Espacio Salud* is allowing him to take care of his serious health problems.

“Probably, if I weren’t here, I would be lying on the street like a dog”.

HOME, YES. KEY RESULTS.

KEY RESULTS



MISSION

RAIS exists so that no one lives on the street.



PRINCIPLES

We are innovative and we work in teams with transparency and using the rights approach.



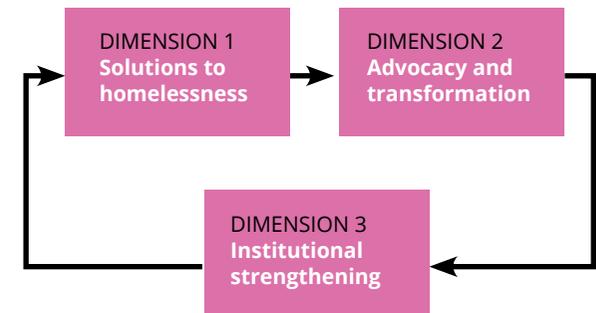
VISION

We firmly believe in people and we work for the people.

We believe in the collective responsibility to generate solutions facing homelessness. We need to transform the social structures identifying homelessness as an individual problem and face this phenomenon as a problem affecting society as a whole.

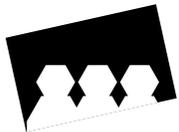


STRATEGY



HOME, YES. KEY RESULTS.

KEY RESULTS



TEAM

RAIS' team is powered by passion. Knowing that we are closer each day to having no one living out in the open encourages and energizes us to continue fighting. Our Board of Trustees is made up of:

- Mr. Fernando Vidal Fernández
President
- Mr. Jordi Albareda Ureta
Vicepresident
- Mrs. Carmen García de Andrés
- Mr. Javier González Casado
- Mr. Luis Mariano González García
- Mrs. Angélica Rodríguez-López Domingo
- Mr. Santiago Aranguren Gutiérrez
- Mrs. María Antonia Juste Picón
- Mr. Antonio Prieto Prieto
- Mr. Iván Moreno Lizarriturri
- Mr. José Manuel Caballol Bartolomé
Secretary

During 2017 also Mr. Antonio Guardiola Lozano, Mrs. Elena Vázquez Menéndez, Mr. Ángel Rubio Morales, Mr. Óscar López Maderuelo, and Mrs. Miryam Artola Dendaluze were in the Board of Trustees. At the close of 2017, 166 people worked in RAIS, 125 of them in direct contact with the people suffering from homelessness. Furthermore, we are proud of counting on the collaboration of 103 volunteer workers in our headquarters.

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2017



166

people worked
in RAIS



125

people in
direct contact



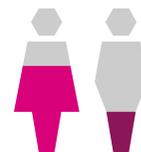
103

people volunteer
workers

STAFF

66%

Women



34%

Men

VOLUNTEER WORKERS

58.8%

Women



41.2%

Men

HOME, YES. KEY RESULTS.

KEY RESULTS



OUR RESOURCES

11.3% of RAIS' revenues are of private origin (members, donors, companies, foundations, etc), while 88.7% comes from public funds.

RESOURCES PER FINANCER

88.7%	
Public	6.018,107.31€
11.3%	
Private	767,901.67€
100.0%	
TOTAL	6.786,008.98€

2017

ACTIVITIES

9.67%	
Social emergency and basic needs	551,697.60€
5.47%	
Employment, training, awareness raising	311,872.16€
21.02%	
Structure, research, innovation	2.025,977.71€
32.61%	
Health care	1.859,993.97€
31.23%	
Access to housing	1.781,067.15€
100.0%	
TOTAL	6.530,608.60€

RESOURCES PER TIPE OF FUNDING

54.1%	
Public funding	3.672,342.41€
34.6%	
Public funding contracts	2.345,764.90€
11.3%	
Private funding	767,901.67€
100.0%	
TOTAL	6.786,008.98€

HOW DO WE FIGHT AGAINST HOMELESSNESS

KEY AFTER KEY



HÁBITAT

195

houses
in Spain

195

people that no longer
live on the street since
2014 when Hábitat
started

Hábitat is the housing program supported by RAIS for the people living on the street and that are under the worse conditions. It is based on the *Housing First*, methodology, offering an innovative response to the homelessness phenomenon and it aims at its eradication.

Hábitat gives that person an individual home and professional support depending on his/her needs and demands. Neither the support nor the permanence in the house are conditioned to the fulfilment of previous objectives of social intervention. It is the person who determines his/her goals and the degree of support needed to achieve them.

Together with the association Provienda, with whom we have a solid alliance, we have managed for the program to expand all over the country and it is currently being developed in Coruña, Alicante, Arona, Aviles, Barcelona, Cordoba, Coslada, Gipuzkoa, Granada, Mostoles, Santa Cruz de Tenerife, Seville, Valencia and Zaragoza.

In 2017, 138 people had the key to their home



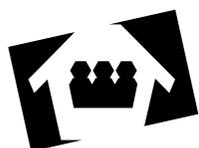
138
people

Martín recovering his self-esteem, his health has improved a lot and he visits his doctor regularly. He has got a good relationship with his neighbors and they are a very important source of support. He goes everyday to the community orchard by his house.



HOW DO WE FIGHT AGAINST HOMELESSNESS

KEY AFTER KEY



HOUSING LED

45

people have resumed their life from a house with support

In RAIS we promote house sharing programs for people under risk of exclusion. Those people have **professional support adapted to their needs** and the vital moment they are living.

The *Housing Led* programs offer a home shared for a period of time to people who need support to gain their lives back and they have good social and labour integration results.

Also, with these programs we support youngsters without a home in a key vital moment: their transition to adult life, and we also help adults who need to regain their lives, recovering their autonomy from a house with support.

In 2017 the autonomy flat program had three houses in the Community of Madrid with **sixteen beds**, and three flats for **homeless youngsters** in Valencia, Malaga and Madrid, with a total of **twenty beds**, and in 2017 we have started also to help girls from 18 to 25 years of age.

The *Housing Led* programs



Housing program for adults



Youth homelessness program (18-25 years old)

16 beds in autonomy flats

31 youngsters



Nerea has a lot of dreams to make come true and at 19 she knows it for sure. This flat is giving her the opportunity to have a better future.

HOW DO WE FIGHT AGAINST HOMELESSNESS

YES TO CARE SPACES



**ESPACIO
SALUD**

102

people have undergone
socio-health treatment
in our centres

It is impossible to have healthy habits on food, hygiene and rest when we live on the street. This reality affects directly the recovery after an illness or a medical intervention, following a medical treatment or facing the end-of-life process in a decent way. In RAIS we commit to guarantee the **right to health** from care spaces where health is managed in a comprehensive way.

In our centres in Madrid and Murcia homeless people recover from their convalescence or receive palliative care always accompanied by a multidisciplinary professional team. In the second semester of 2018 we start the project in Cordoba.

89% of the people entering in Espacio Salud were provided Access to medical treatments and to the drugs they needed to recover in the program and they were.

Vytis weighed 50 kilos when he lived on the street and his health was very weak. Since he is in our centre in Murcia, he has gained more than 20 kilos and is getting stronger day by day.



HOW DO WE FIGHT AGAINST HOMELESSNESS

YES TO CARE SPACES



EMPLOYMENT

167

people have obtained
a job opportunity

The life of many homeless people is marked by economic crisis, long term unemployment and precariousness. Having a job is key to recover an autonomous life. In RAIS we enable people and we provide advice in their job search. We accompany people in their search for a job as a strategy to prevent homelessness.

We work in partnership with companies and other social entities so that everybody gets a job and can support themselves economic wise.

Employment key to live
an autonomous life



- 1 | Enabling people
 - 2 | Advice during the search
 - 3 | Accompanying in the job search
- + Partnership with companies and social entities



Iván, Daniel and Andrés are following a specialized training so that they can Access to more job opportunities.

HOW DO WE FIGHT AGAINST HOMELESSNESS

SOCIAL TRANSFORMATION FROM ADVOCACY

Eradicating homelessness is RAIS' main objective but we cannot achieve it on our own. **We try to advocate in the social, political and media spheres in order to have no one living on the street as a shared goal.** We work to transform citizens' attitudes and perceptions with regards to homelessness, to generate new media narratives and we want to influence in the political agenda and in the development of public policies so that they become a response to the needs of the homeless.

In 2017 RAIS has established a continuous working line with political parties with parliamentary representation and with the Government of Spain in order to make **changes in the legislation**, to improve the **budget allotted** to eradicate homelessness and to foster proposals improving the **efficiency and the efficacy to the systems providing care** for the homeless.



In December 2017, and accompanied by activist Richard Gere and our godmother Alejandra Silva, we went to the Senate to express the urgent need to provide a response to the problem of homelessness in the General Budget Law. During that meeting, RAIS shared with some members of the Senate and of the Congress the diagnosis of the reality of the homeless in Spain and introduced the new methodological approaches that are being used in Europe to tackle the problem of homelessness. RAIS insisted on the fact that not providing a budget to develop the Comprehensive National Strategy for the Homeless would clearly

show that the Government of Spain does not have public policies aiming at eradicating the problem.

In RAIS we advocate from transparency. We normally inform on our works and meetings through our social networks, press releases and the media. We want to advocate to transform the society we live in, managing the problem of homelessness as a violation of rights and talking about the homeless as victims of residential exclusion.

HOW DO WE FIGHT AGAINST HOMELESSNESS

INNOVATING IN PARTNERSHIP

We are not only committed with partnerships focusing on the cause of homelessness but we do believe it is necessary to generate networks and partnerships to defend and promote rights. It is the only way to make our fights against homelessness to connect with social movements and any other organisation committed with social change.

The health of the homeless as a priority. Our partnership with the foundation María Asunción Almajano Salvo allows us to develop excellence initiatives in the residential treatments for convalescent homeless people or that have chronic diseases or requesting palliative care. We give special attention to onco-haematological diseases.

Finally, in order to achieve the objectives and have a more efficient incidence, it is necessary to be present in both local and international networks and that is why from RAIS we do participate in networks such as FEANTSA and the Housing First Hub, and we also are full-right members of EAPN or the Diversity Police Management Platform.



HOW DO WE FIGHT AGAINST HOMELESSNESS

TRANSPARENCY AND QUALITY

We understand that transparency and accountability are exercises of responsibility and ethical demand. We want to provide clear accounts, to prove that we work efficiently and efficaciously, orienting our actions to achieve the highest impact possible according to our mission.

In RAIS, we are committed with the EFQM quality system, a European model of total quality widely accepted, and this year we have been awarded the EFQM 400+ Excellency Label, an award given by the Management Excellence Club, as official representative in Spain of the European Foundation for Quality Management (EFQM).



COLLABORATING ENTITIES

We can't do it alone, with you we can.
They already fight against homelessness.

Acompartir · Amadeus · Binary Pointer · Fair Saturday · CiviClub · Espectarama · Fundación Alimerka · Fundación Feu Vert · Fundación Telefónica · Fundación Tomillo · Grupo VIPS · Hard Rock Café Madrid · Hogan Lovells · Málaga Acoge · Mirto · RCC Regalos · Valtria Engineering · Vodafone · Cinesa



WHERE ARE WE



Where are we

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rais@raisfundacion.org



**31,000 HOMELESS PEOPLE
NEED A RESPONSE. WE
NEED YOUR HELP SO
THAT NO ONE LIVES
ON THE STREET.**

BECOME A MEMBER NOW



www.raisfundacion.org